RAPIDUS BUNDLE	Office 365 Essentials STANDARD	Office 365 Premium EXTENDED	Microsoft 365 Business ADVANCED
Web & Mobile versions of Office applications	✓	✓	✓
Use web versions of Outlook, Word, Excel, PowerPoint, and OneNote	✓	✓	✓
Have always up-to-date versions of Outlook, Word, Excel, PowerPoint, OneNote for iOS, Android® devices on up to 5 phones and 5 tablets	✓	✓	✓
Collaborate using real-time co-authoring so multiple users can work in the same document, simultaneously	✓	✓	✓
Teamwork & communication	✓	✓	✓
Host online meetings and video calls for up to 250 people with Microsoft Teams	✓	✓	✓
Chat with your team from your desktop or on the go with Microsoft Teams	✓	✓	✓
Bring together all your team's chats, meetings, files, and apps so you can easily connect and collaborate from one place with Microsoft Teams	✓	✓	✓
Create team sites to share information, content, and files throughout your intranet using SharePoint	✓	✓	✓
Email & calendaring	✓	✓	✓
Email hosting with 50 GB mailbox	✓	✓	✓
Get business-class email on phones, tablets, desktops, and the web with Exchange	✓	✓	✓
Manage your calendar, share available meeting times, schedule meetings, and get reminders	✓	✓	✓
Easily schedule meetings and respond to invitations using shared calendars	✓	✓	✓
Set up new user emails, restore deleted accounts, create custom scripts, and more from anywhere	✓	✓	✓
File storage & sharing	✓	✓	✓
Store and share files with 1 TB of OneDrive storage	✓	✓	✓
Work on a file and save it directly to OneDrive or SharePoint; your changes are updated across your sync'd devices.	✓	✓	✓
Share files with external contacts by providing access or guest links	✓	✓	✓
Securely share documents and send emails so only those with the right permissions can access the information	✓	✓	✓
Access and sync files on PC or Mac and mobile devices	✓	✓	✓
Security & compliance	✓	✓	✓
Protect your email against spam, malware, and known threats with Exchange Online Protection	✓	✓	✓
Meets key international, regional, and industry-specific standards and terms, with more than 1,000 security and privacy controls	✓	✓	✓
Control who and when someone has access to your business information with security groups and custom permissions	✓	✓	✓
Create password policies that require users to reset their passwords after a specified number of days.	✓	✓	✓
Microsoft Support	✓	✓	✓
24/7 phone and online Microsoft support	✓	✓	✓
99.9% uptime guarantee	✓	✓	✓
Maximum number of users	300	300	300
Licensed for commercial use	✓	✓	✓
Monitoring Services	✓	✓	✓
Real Time 24/7 Access & Monitoring for O365 & M365	✓	✓	✓
Real Time & Instant Error Identification & Fixing	✓	✓	✓

Direct Microsoft Channel	✓	✓	✓
Tier 1 Troubleshooting & Office 365/ M365 Daily Management	✓	✓	✓
Prioratized Microsoft Advanced Support escalation path	✓	✓	✓
Mangement & Operation Services	✓	✓	✓
Service Configration	✓	✓	✓
Recurring Service Management & Cost Optimization	✓	✓	✓
Licenses Activation & Onboarding	✓	✓	✓
License Activation up to 300 Users	✓	✓	✓
Free Email Migration	✓	✓	✓
Minimum Interruption SLA	✓	✓	✓
Service Level Agreement (SLA)	✓	✓	✓
O365 & M365 99.99 % Availability	✓	✓	✓
O365 & M365 99.99 % Uptime	✓	✓	✓
O365 & M365 99.99 % Connectivity	✓	✓	✓
Self Service Portal	✓	✓	✓
Billing Support During Business Working Hours	✓	✓	✓
Account Management During Business Hours	X	✓	✓
Service Provisioning and Support	8X5	8X5	24 X 7
STS Support Services	X	✓	✓
Certified team of 15+ Engineers	X	✓	✓
24/7 Direct Support & Problem Response SLA	X	✓	✓
Assigned Account Manager	X	✓	✓
Dedicated Single Focal Point of Contact	X	✓	✓
Dedicated Specialist for IT & Requirement Handling Purposes	X	✓	✓
Proactive Supervision for services utilization	X	✓	✓
Reporting Services	X	✓	✓
Monthly Reporting	X	✓	✓
Health & Performance Solutions Reporting	X	✓	✓
Desktop Versions of Office apps for PC & Mac	X	✓	✓
Fully-installed and always up-to-date versions of Outlook, Word, Excel, PowerPoint for Windows or Mac	X	✓	✓
Real-time co-authoring so multiple users can work in the same document, simultaneously	X	✓	✓
Each user can install the Office apps on up to 5 PCs or Macs	X	✓	✓
Cloud Workshop	X	✓	✓
Digital Enablement Workshop	X	✓	✓
O365 or M365 tools & services Training Workshop	X	✓	✓

	5 JOD	10 JOD	15 JOD
Assessment Services	X	✓	✓
Full Assesment for O365 Maturity	x	✓	✓
Full Assesment for Security Posture	x	x	✓
Full Gap Analysis	x	✓	✓
Advanced security	X	X	✓
Help protect against sophisticated threats hidden in email attachments and links, and get cutting-edge defenses against zero-day threats, ransomware, and other advanced malware attempts with Office 365 Advanced Threat Protection	x	x	✓
Remotely wipe company data from lost or stolen devices with Selective Wipe from Intune	x	x	✓
Restrict copying or saving of company information to unauthorized apps and locations with App protection for Office mobile apps	x	x	✓
Control who has access to company information by applying restrictions like Do not Copy and Do Not Forward with Information Rights Management	x	x	✓
Apply policies that provide pre-breach threat resistance in Windows 10 with Windows Defender Exploit Guard	x	x	✓
Enforce malware protection to help keep your Windows 10 devices safe from viruses, spyware, and other malicious software with Windows Defender	x	x	✓
Enable unlimited cloud archive and long-term preservation policies to ensure you never lose an email with Exchange Online Archiving	x	x	✓
Device management	X	X	✓
Configure security features and settings on Windows 10 PCs and mobile devices running iOS or Android® with an easy-to-use setup wizard	x	x	✓
Use simplified controls to manage policies applied to Windows 10 PCs	x	x	✓
Automatically deploy the Office apps to Windows 10 PCs	x	x	✓
Configure your PCs to automatically install Office and Windows 10 updates	x	x	✓
Apply security policies to protect business data on all your devices, including iOS, Android®, and Windows PCs with Mobile Device Management from Intune	x	x	✓
Plans & Pricing	**5 JOD**	**10 JOD**	**15 JOD**
All Prices are tax exclusive	user/month	user/month	user/month

Standard Package by Microsoft

STS Value